



POWERCRANKS™

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www.PowerCrank.com

REPAIR INFORMATION FORM

LAST NAME _____ FIRST NAME _____

ADDRESS _____

CITY _____ STATE _____ ZIP _____

PHONE _____ EMAIL _____

RMA# not required but we recommend you call or email to discuss your issue before sending.

DATE OF PURCHASE _____ PLACE OF PURCHASE _____

SYMPTOMS WITH YOUR POWERCRANKS _____

HAVE YOUR POWERCRANKS BEEN REPAIRED BEFORE _____ IF YES, WHEN AND WHY? _____

Inventory what you are sending in _____

INSTRUCTIONS: Please mark all the parts with your name so they can be identified as yours should they be misplaced. Pack and ship in a secure container so it cannot break and parts be lost in transit. Be sure to put this form in with your shipment. Also, be sure to add any additional comments if you have other questions or problems.

We will make every attempt possible to have your PowerCrank repaired and shipped back to you in a timely manner. Most repairs are performed within 24 hours of receiving them and most in the US will have their cranks back within 1 week. All repairs under warranty are shipped via DHL Ground service or USPS Priority mail. If requiring an express return shipment please note that a shipping fee will apply. Powercranks are covered by a 2 year mechanical warranty. If you are sending in your Powercranks for repair and your warranty period is expired, we will communicate to you via email the cost of the repair.

Credit Card No. _____

Exp.: ____/____ CSV: _____ (this is the 3 - or 4 for AMEX - security code)

Name on the Card if different from above _____

Billing Address if different from the above

Authorizing signature: _____ Date _____

Comments: _____
